
State of Delaware

Title V

Stakeholder Survey Results

July 2021



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Public Health

Center for Family Health Research and Epidemiology



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Citation

The Division of Public Health will be acknowledged when the report is quoted or referenced using the following format: “Delaware Health and Social Services, Division of Public Health. State of Delaware Title V Stakeholder Survey Results, July 2021.”

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Executive Summary

The following are several of the noteworthy results to the Title V Stakeholder Survey that was administered by the Delaware Division of Public Health to relevant stakeholders statewide:

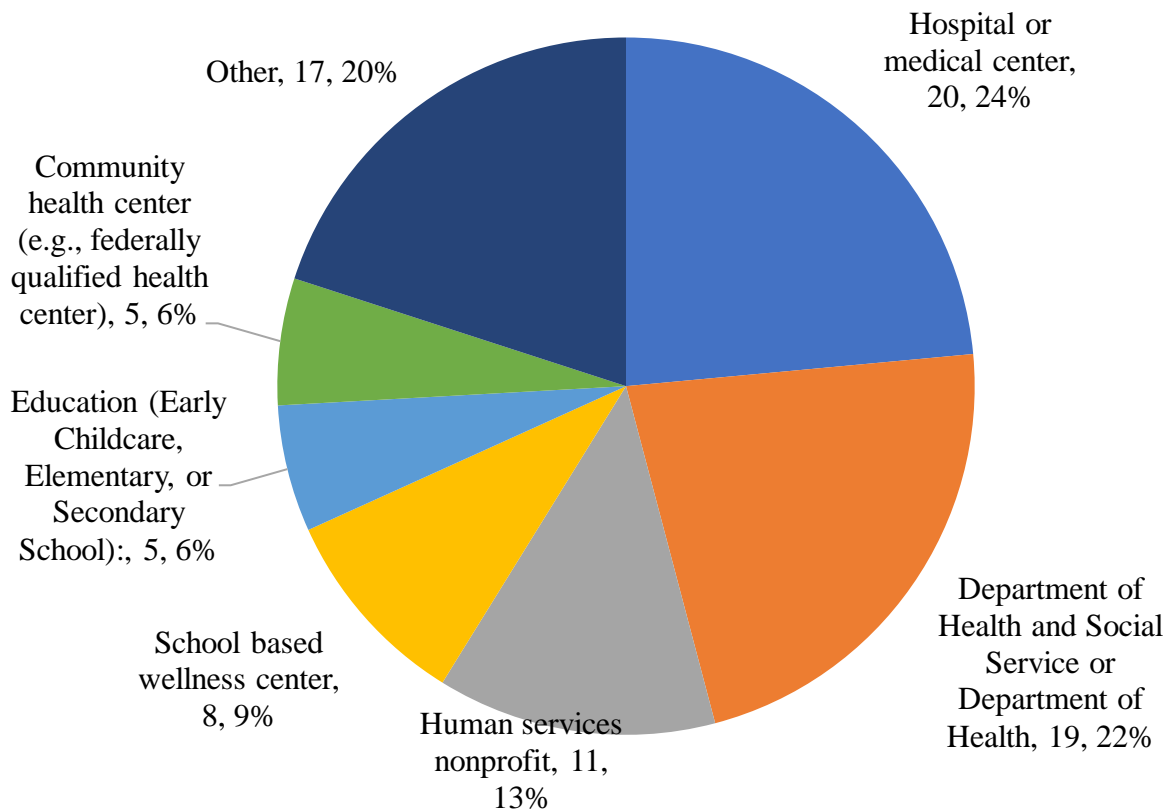
- Ultimately, 85 respondents completed the survey;
- When asked “How would you describe your organization?”, about one-quarter responded that their organization was a hospital or medical center and roughly one-fifth reported working for the Department of Health and Social Service or Department of Health;
- When asked, “What is your role within your organization?”, slightly more than half of respondents either stated that they are a healthcare provider or a public health professional;
- Given the relatively high percentage of respondents working as healthcare providers and in the Women’s/Maternal Health field, it is altogether not surprising that national performance measures (NPMs) such as Adequate Insurance Coverage, Risk-Appropriate Perinatal Care, and Well-Woman Visit tended to rank highly as compared to other NPMs;
- About three-quarters of survey respondents ranked Well-Woman Visit within their top five NPMs for being the most important to address;
- The majority of respondents stated that their organization did not change any staff during the COVID-19 pandemic. Approximately half of respondents claimed that they did not reduce services due to the pandemic; however, almost one-third of respondents said that their organization reduced some of their services;
- When asked about SDOH, Employment was listed most often as an SDOH that women, children, and families need to “live their fullest lives”. However, it was not considered as much of an unmet SDOH in the survey respondents’ communities. Both Food Security and Child Care were listed as among the top three SDOH-related responses that women, children, and families need to “live their fullest lives” as well as SDOHs that are unmet in communities.

Characteristics of Organizations and Survey Respondents

Survey Completion. Overall, 85 respondents completed the survey. Potential survey respondents were instructed to complete the survey by July 23, 2021; however, late responses were allowed until July 30, 2021 given the summer vacation season and to allow for more entries to increase the number of survey respondents that could be included for analysis.

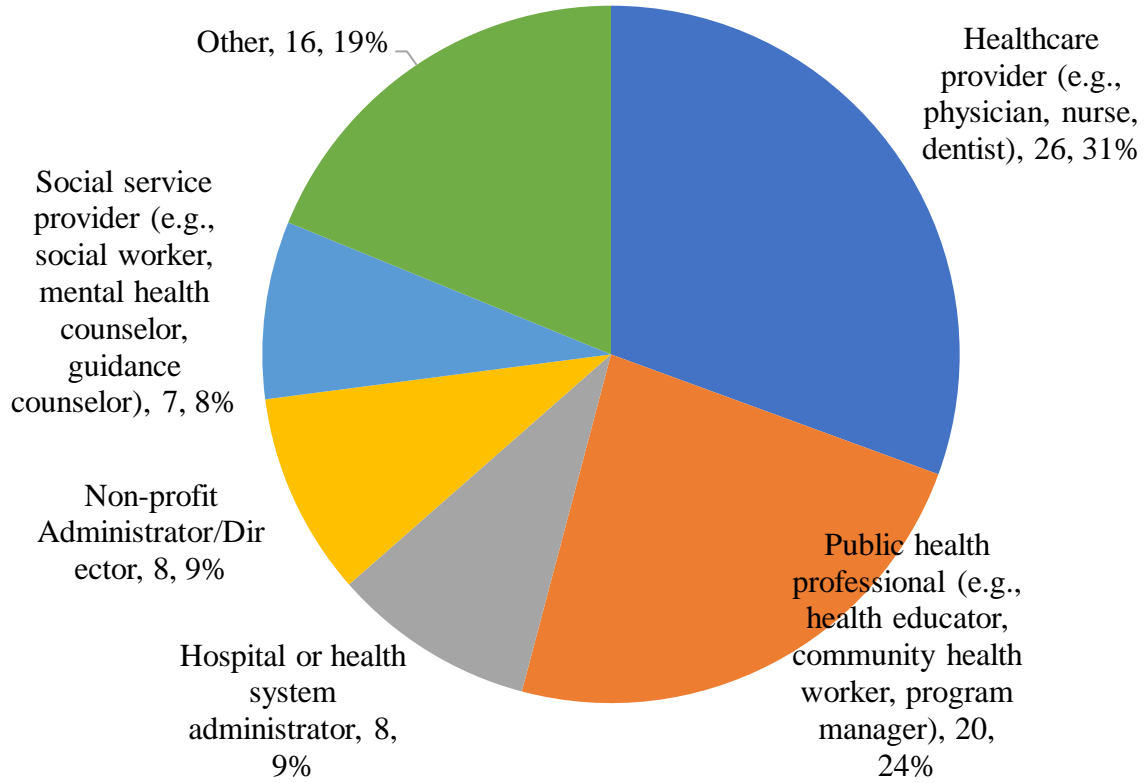
Organization Type. When asked “How would you describe your organization?”, about one-quarter responded that their organization was a hospital or medical center. Roughly one-fifth reported working for the Department of Health and Social Service or Department of Health (Figure 1).

Figure 1. Self-Reported Organization Type of Survey Respondents.



Role of Survey Respondents. In addition, when asked, “What is your role within your organization?”, slightly more than half of respondents are either stated that they were a healthcare provider or a public health professional (Figure 2).

Figure 2. Self-Reported Role of Survey Respondents.



Characteristics of Population Served by Organization

Respondents were given the option of listing multiple target populations served by their respective organizations. Figure 3 lists the most commonly referenced target populations served and Figure 4 details the geographic areas of these target populations as reported by the survey respondents. Women's/Maternal Health was the most commonly reported target population while the target populations were geographically spread out statewide.

Figure 3. Self-Reported Target Populations of Organizations.

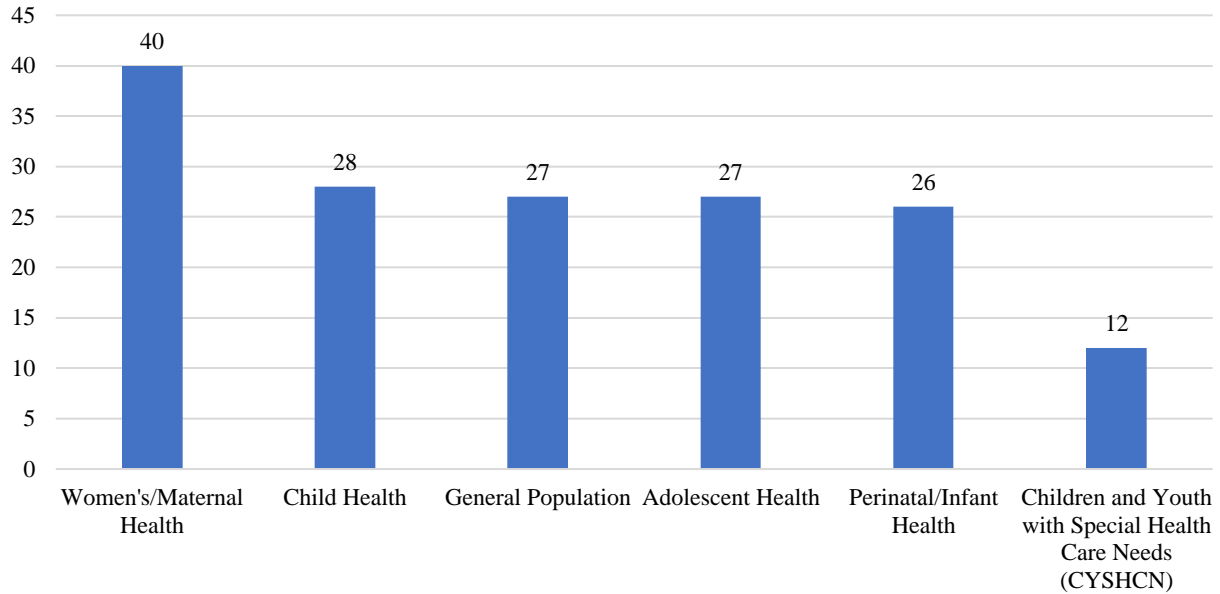
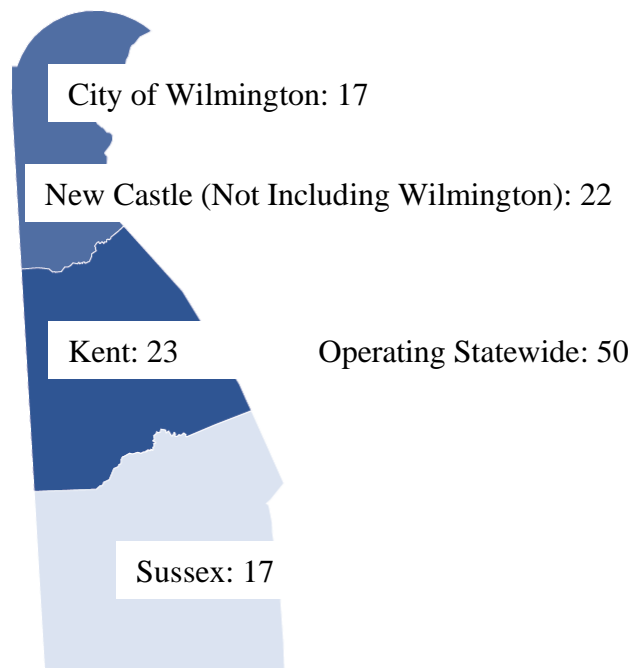


Figure 4. Geographic Area(s) of Target Populations Served by Organizations.



Organization’s Self-Reported Importance of National Performance Measures

Ranked Importance of National Performance Measure. Table 1 lists the National Performance Measures (NPMs) in descending order of their ranked importance by survey respondents (survey question: “Given the COVID-19 pandemic, how important are the following National Performance Measures (NPMs) to your organization/agency/program's mission/goal?”).^{*} For ease, only responses of “Very Important” or “Not Important” are provided here. The highlighted cells in the table emphasize the NPMs in which over half of survey respondents stated that the NPM is “Very Important” to their organization. Detailed responses to each of these NPMs is given in the Appendix.

Given the relatively high percentage of respondents working in the Women’s/Maternal Health field (Figure 3) and as healthcare providers (Figure 2), it is altogether not surprising that NPMs such as Adequate Insurance Coverage, Risk-Appropriate Perinatal Care, and Well-Woman Visit tended to rank highly as compared to Physical Activity-related NPMs and Low-Risk Cesarean Delivery, which featured a high percentage of “Not Applicable” responses (see Appendix)

Table 1. Ranked Importance of National Performance Measure by Organization (“Very Important” or “Not Important”).

National Performance Measure	Very Important	Not Important
Adequate Insurance Coverage	67.1%	2.6%
Risk-Appropriate Perinatal Care	60.5%	3.9%
Safe Sleep	56.6%	2.6%
Well-Woman Visit	55.3%	1.3%
Smoking (Pregnant Women)	55.3%	1.3%
Developmental Screening	51.3%	1.3%
Medical Home	48.7%	1.3%
Adolescent Well Visit	47.4%	1.3%
Preventive Dental Visit (Child/Adolescent)	46.1%	2.6%
Injury Prevention Among Children	44.7%	1.3%
Injury Prevention Among Adolescents	44.7%	1.3%
Transition	43.4%	2.6%
Bullying	42.1%	2.6%
Smoking (Household)	42.1%	1.3%
Breastfeeding	40.8%	2.6%
Preventive Dental Visit (Pregnant Women)	40.8%	1.3%
Physical Activity Among Children	39.5%	0.0%
Physical Activity Among Adolescents	38.2%	0.0%
Low-Risk Cesarean Delivery	36.8%	5.3%

^{*} Note that “Not Applicable” responses were included in these calculations so as to present a complete picture of organizations and the NPMs.

Need for Title V to Address National Performance Measure. Survey respondents were asked to rank the 15 NPMs based on how they felt as being “the most important for Delaware’s Title V Maternal and Child Health program to address.” Table 2 lists the percentage of survey respondents who ranked each NPM in their top 5 (i.e., ranked one to fifth), middle 5 (i.e., ranked sixth to tenth), and bottom 5 (i.e., ranked eleventh to fifteenth). The NPMs are given in descending order by the percentages of survey respondents including it in their top 5. The highlighted cells show the percentages that are greater than 33.3 percent (i.e., these percentages are greater than the null expected outcome).

Table 2. Need for Title V to Address National Performance Measure as Ranked by Survey Respondents.

National Performance Measure	Ranked in Top 5 (i.e., 1-5)	Ranked in Middle 5 (i.e., 6-10)	Ranked in Bottom 5 (i.e., 11-15)
Well-Woman Visit	75.4%	10.5%	14.0%
Risk-Appropriate Perinatal Care	64.4%	16.9%	18.6%
Adequate Insurance Coverage	53.3%	23.3%	23.3%
Breastfeeding	47.3%	27.3%	25.5%
Low-Risk Cesarean Delivery	38.6%	31.6%	29.8%
Safe Sleep	38.2%	32.7%	29.1%
Developmental Screening	35.6%	40.7%	23.7%
Medical Home	27.6%	36.2%	36.2%
Adolescent Well-Visit	27.1%	42.4%	30.5%
Smoking	22.4%	39.7%	37.9%
Physical Activity	21.4%	53.6%	25.0%
Preventive Dental Visit	19.3%	35.1%	45.6%
Injury Hospitalization	16.7%	42.6%	40.7%
Bullying	16.4%	40.0%	43.6%
Transition to Adulthood	7.1%	32.1%	60.7%

As indicated in this table, three-quarters of survey respondents ranked Well-Woman Visit within their top five NPMs for being the most important to address. Conversely 60.7 percent of survey respondents ranked Transition to Adulthood within their bottom five NPMs for being the most important to address. Again, these results are altogether not surprising given the high percentage of respondents who are healthcare providers and work within Women’s/Maternal Health.

Self-Reported Characteristics of Organizations During COVID-19 Pandemic

Staff and Service Changes. Figures 5A-F provide responses to how respondents assessed how their organizations fared through the COVID-19 pandemic. Figure 5A shows that the majority of respondents stated that their organization did not change any staff. Moreover, approximately half of respondents claimed that they did not reduce services due to the pandemic; however, almost one-third of respondents said that their organization reduced some of their services (Figure 5B).

Use of Remote, Virtual, and/or Telehealth Services. Figure 5C indicates that the vast majority of respondents said that they either “never” or “somewhat” used remote, virtual services, and/or telehealth services *prior to* COVID-19. Interestingly, almost all respondents said that they “exclusively”, “often”, or “somewhat” used these services *during* the pandemic (Figure 5D).

Change in Client Base. The survey respondents gave more mixed responses when asked if their organization experienced a change in the number of clients, customers, or patients due to COVID-19 (Figure 5E); almost half of respondents said that their client/customer/patient base stated the same, almost one-third reported having less customers before the pandemic, and one-seventh reported having more clients/customers/patients than before the pandemic.

Sustainability. Finally, the respondents also provided a diverse set of responses regarding their concerns about the long-term sustainability of services due to the combined impacts of the pandemic, economic recession, and provider transformation expectation (Figure 5F).

Figure 5A. To what extent has your organization laid off or furloughed staff as a result of the COVID-19 pandemic?

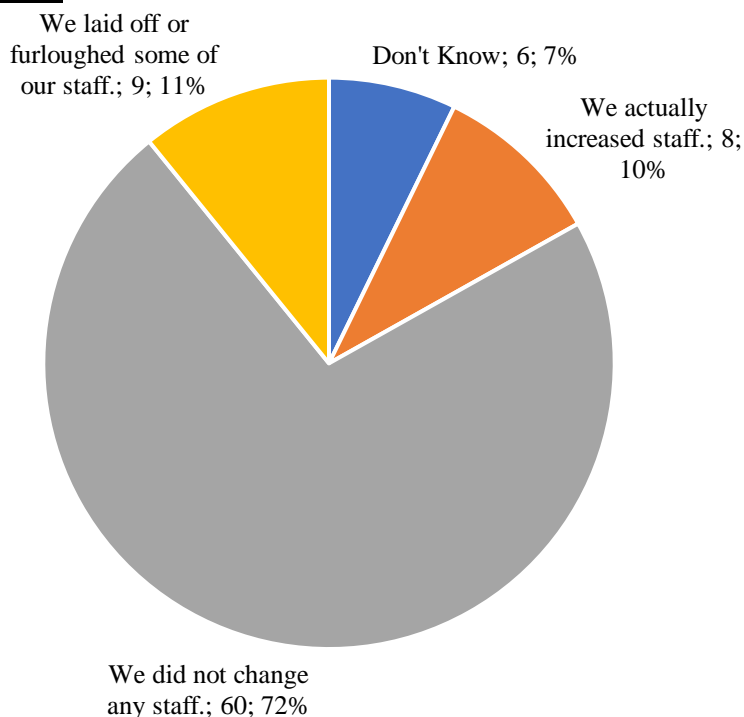


Figure 5B. To what extent has your organization reduced services as a result of the COVID-19 pandemic?

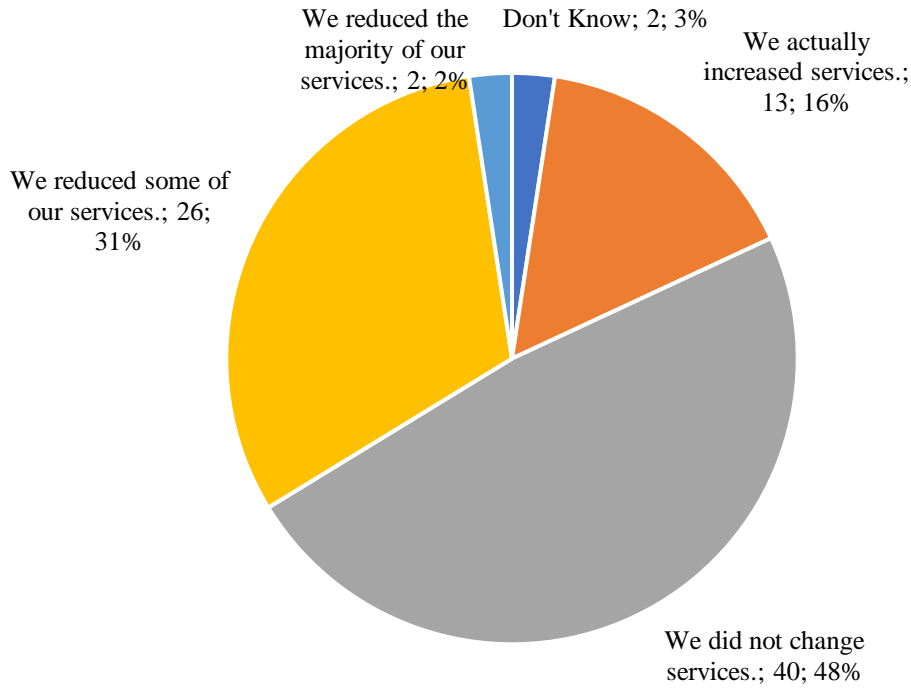


Figure 5C. To what extent has your organization used remote, virtual services, and/or telehealth to provide services PRIOR TO COVID-19?

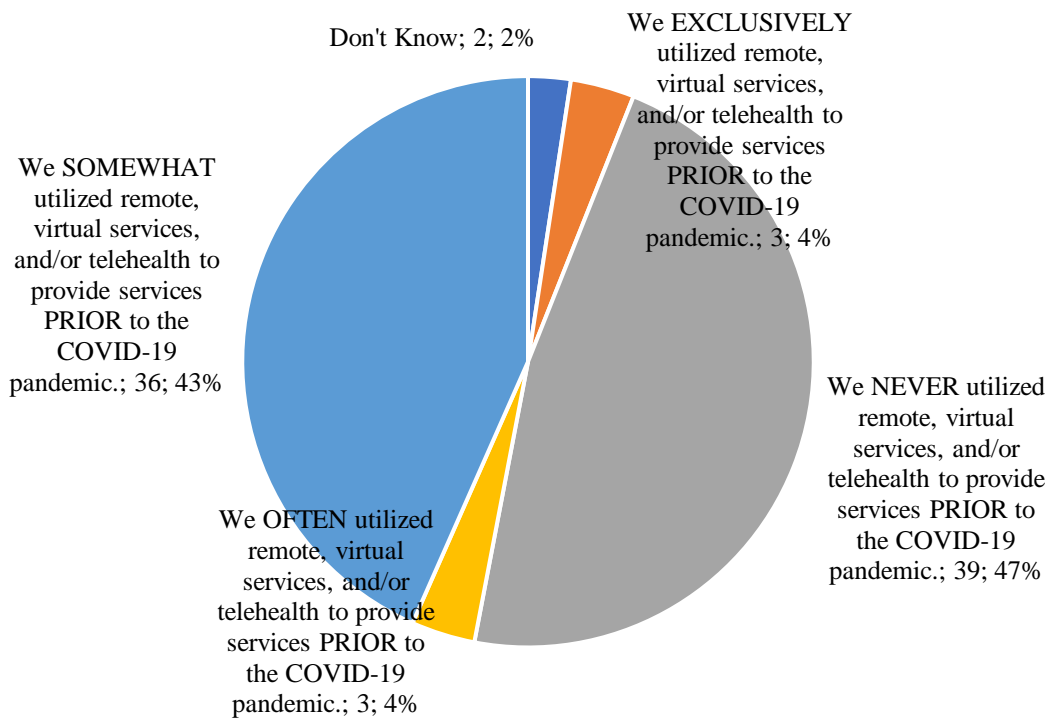


Figure 5D. To what extent has your organization used remote, virtual services, and/or telehealth to provide services DURING COVID-19?

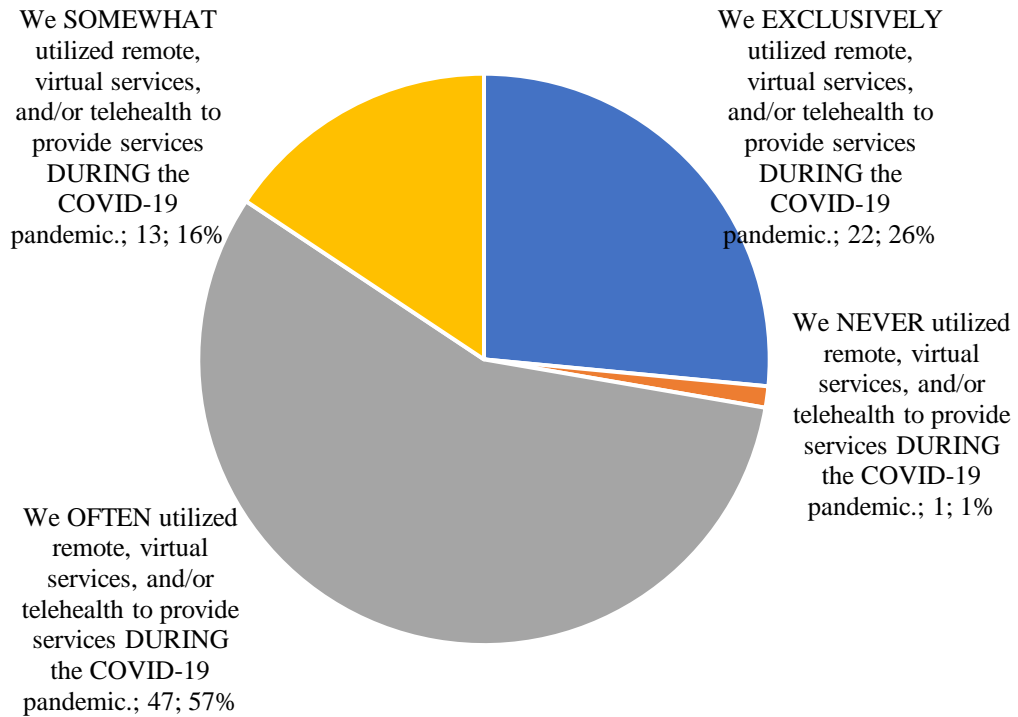


Figure 5E. To what extent has your organization experienced a change in the number of clients, customers, or patients due to COVID-19?

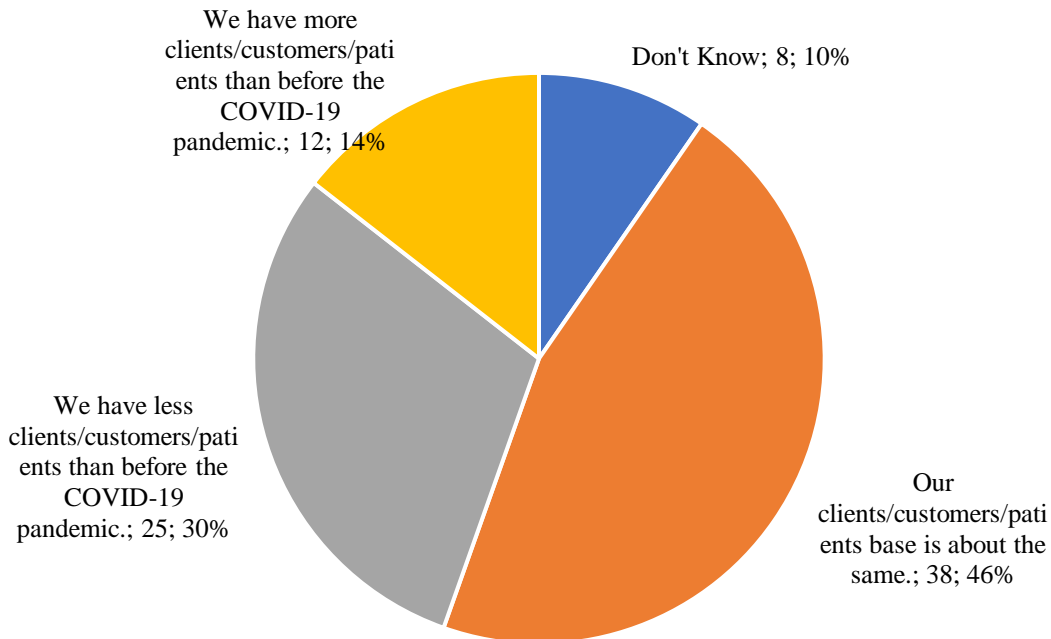
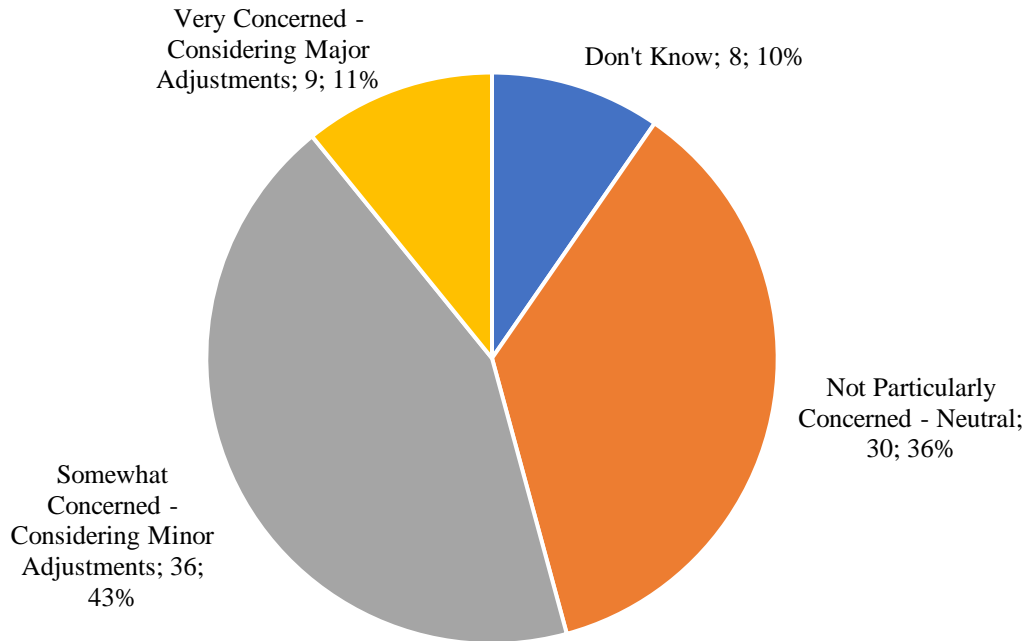


Figure 5F. To what extent has your organization been concerned about the long-term sustainability of its services due to the combined impacts of the pandemic, economic recession, and provider transformation expectations?



Key Social Determinants of Health Referenced by Organizations

Respondents were asked to list the “three most important things that women, children, and families need to live their fullest lives?” in the context of social determinants of health (SDOH). Table 3 lists the most commonly referenced SDOH-related responses by the survey respondents to the aforementioned question.

Table 3. Social Determinants of Health for Women, Children, and Families to “Live Their Fullest Lives”.

Social Determinant of Health	Number of Times Referenced in Comments
Employment	28
Food Security	22
Child Care	20
Education	19
Housing	16
Access to Healthcare or Insurance	13
Transportation	9
Safe Environment or Neighborhoods	8

In addition, survey respondents were asked to list “the top three greatest unmet needs of women, children, and families in your community?” Table 4 lists the most commonly listed SDOH-related responses by the survey respondents to this question.

Table 4. Unmet Social Determinants of Health of Women, Children, and Families in Communities.

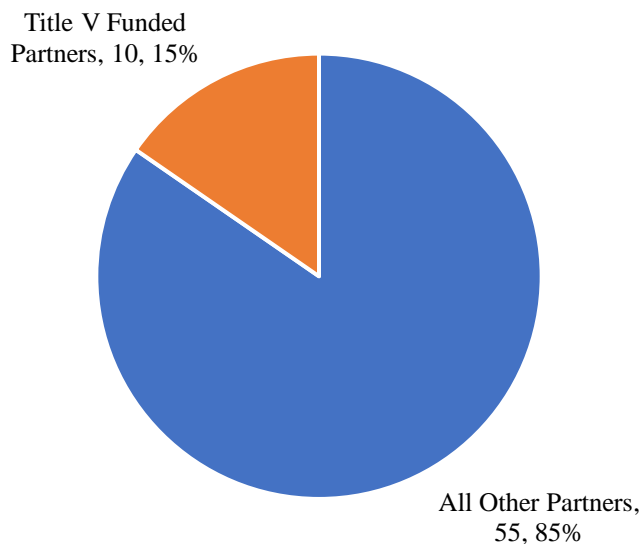
Social Determinant of Health	Number of Times Referenced in Comments
Access to Healthcare or Insurance	26
Child Care	22
Food Security	20
Education	20
Housing	20
Transportation	17
Safe Environment or Neighborhoods	15
Employment	14

Note that although Employment was listed most often as an SDOH that women, children, and families need to “live their fullest lives” (Table 3), it was not considered as much of an unmet SDOH. In addition, both Food Security and Child Care were listed as among the top three SDOH-related responses to both questions.

Reported Needs of Title V Funded Partners

Title V funded partners were asked to complete additional questions on the survey. The number of such partners was relatively small as given in Figure 6.

Figure 6. Number of Title V Funded Partners and All Other Grantees.



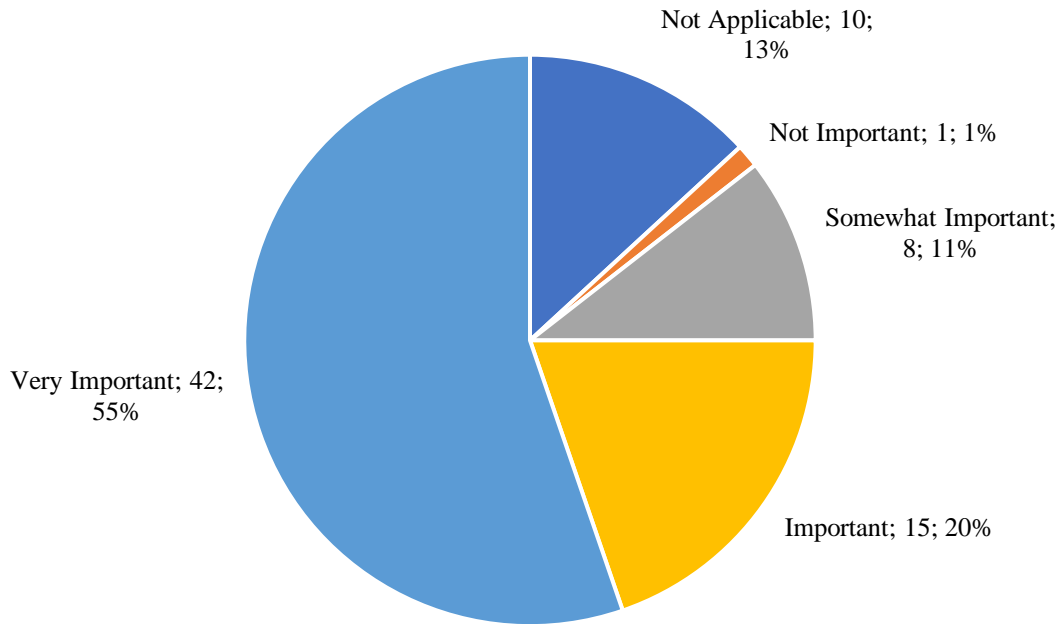
These Title V partners were asked in which areas Title V can assist their respective organizations. As given in Table 5, “Provide data” was ranked as either the first or second choice by 60.0 percent of Title V partners. Conversely, assistance with strategic planning was considered to be the first or second most important need to be addressed by only 20.0 percent of Title V partners. It is essential to note that these percentages are based on a small sample of respondents ($n = 10$), and therefore, caution should be exercised when interpreting these results.

Needs in Which Title V Can Assist	Important (Ranked 1 or 2)	Not Important (Ranked 4 or 5)
Provide data	60.0%	30.0%
Assist with data to apply for resources	40.0%	40.0%
Disseminate information via social media outlets	40.0%	40.0%
Guide a grant writing process	40.0%	50.0%
Strategic planning	20.0%	40.0%

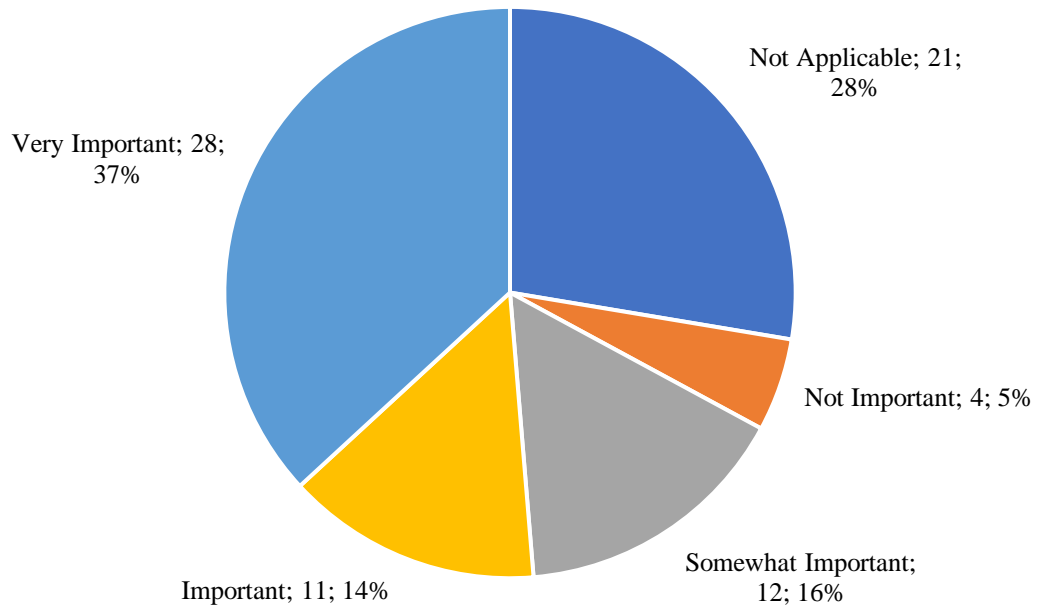
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Appendix: National Performance Measures by Organization’s Self-Reported Importance

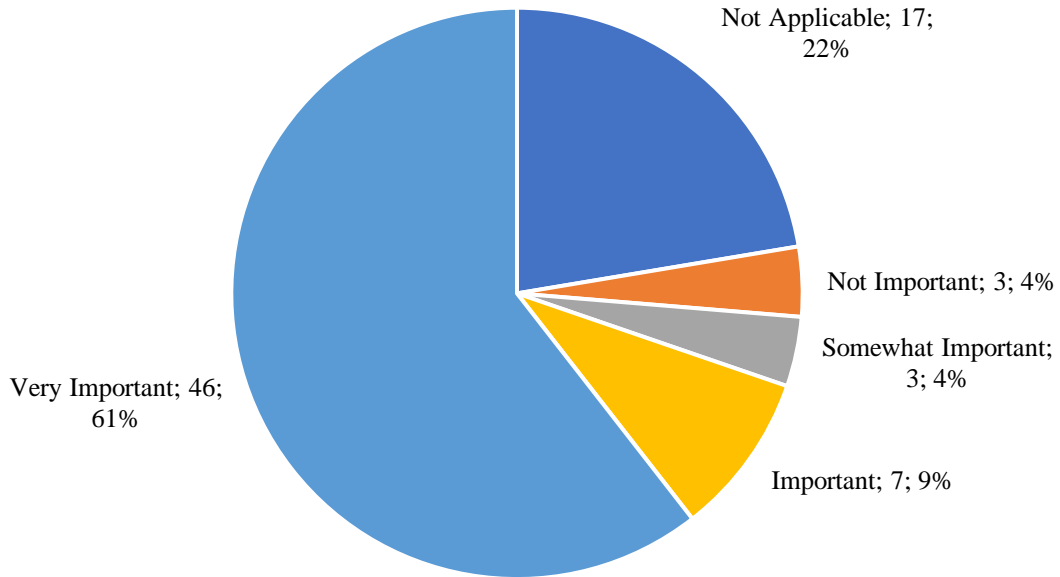
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Well Woman Visit.**



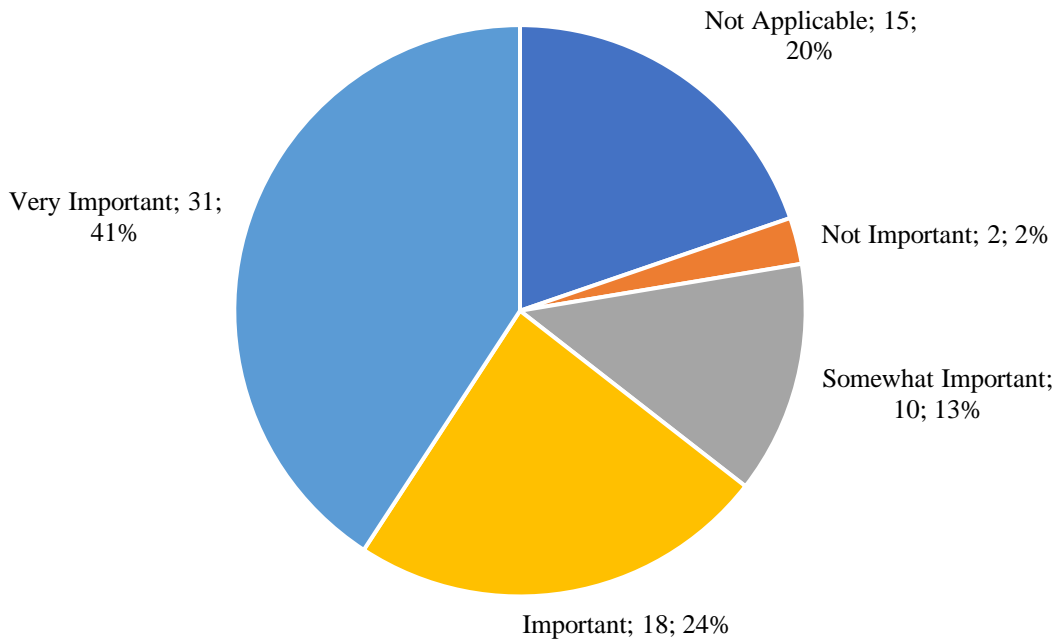
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Low-Risk Cesarean Deliveries.**



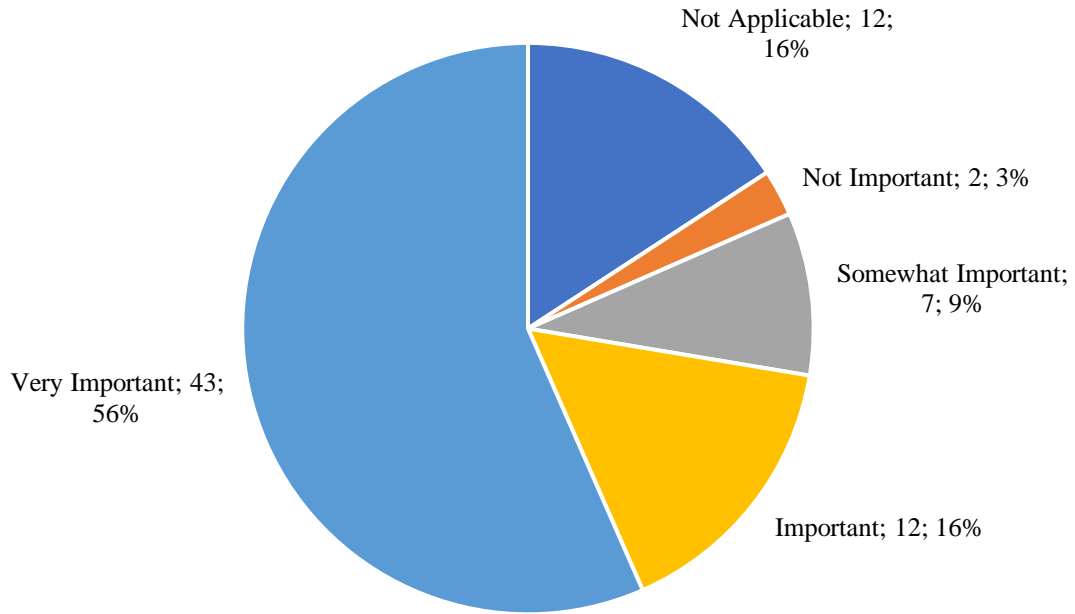
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Risk Appropriate Perinatal Care.**



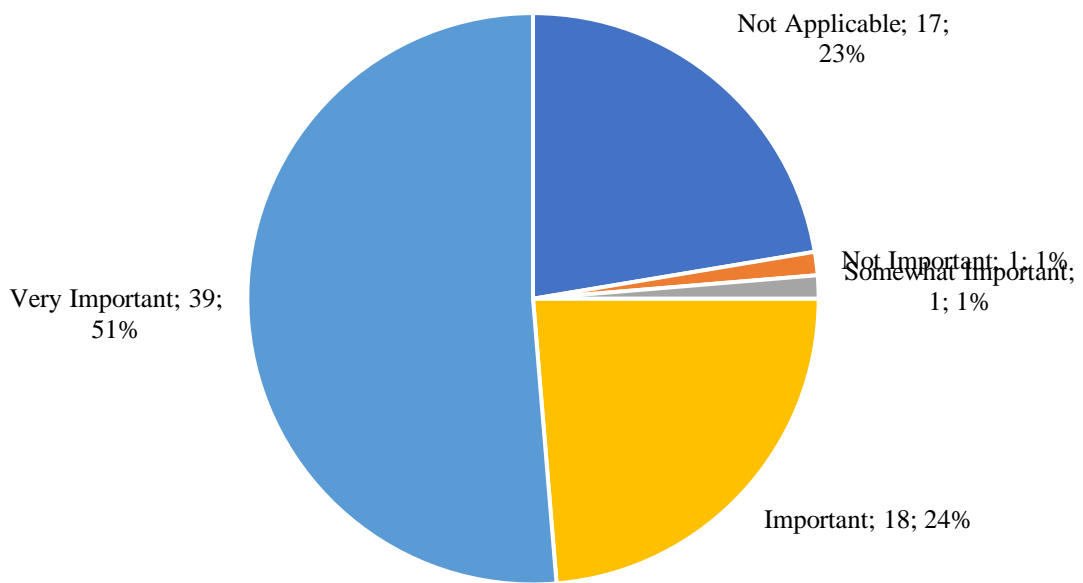
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Breastfeeding.**



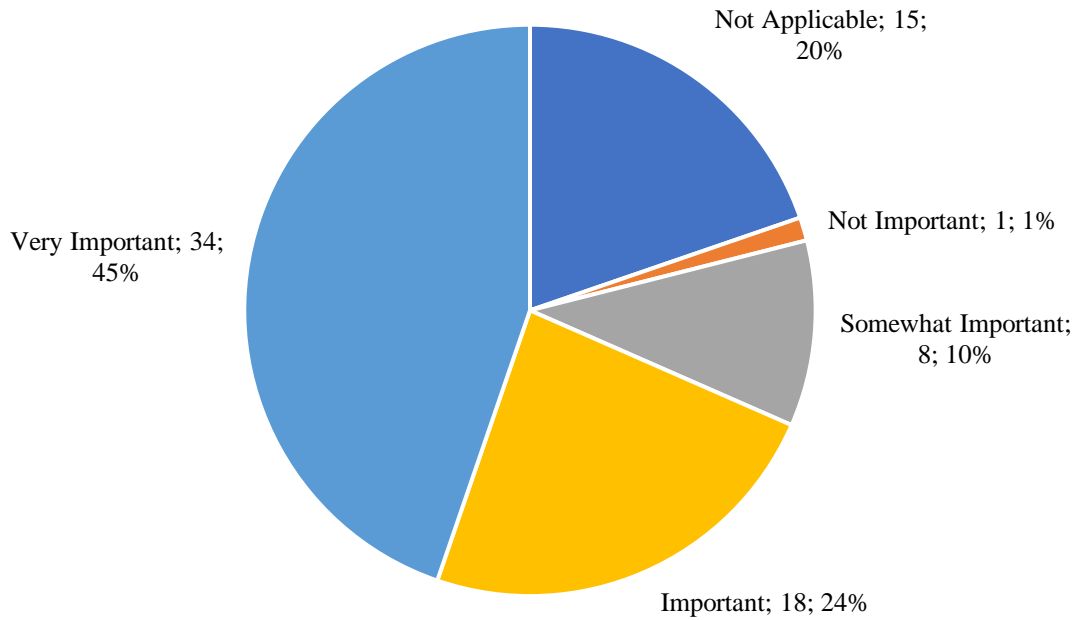
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Safe Sleep.**



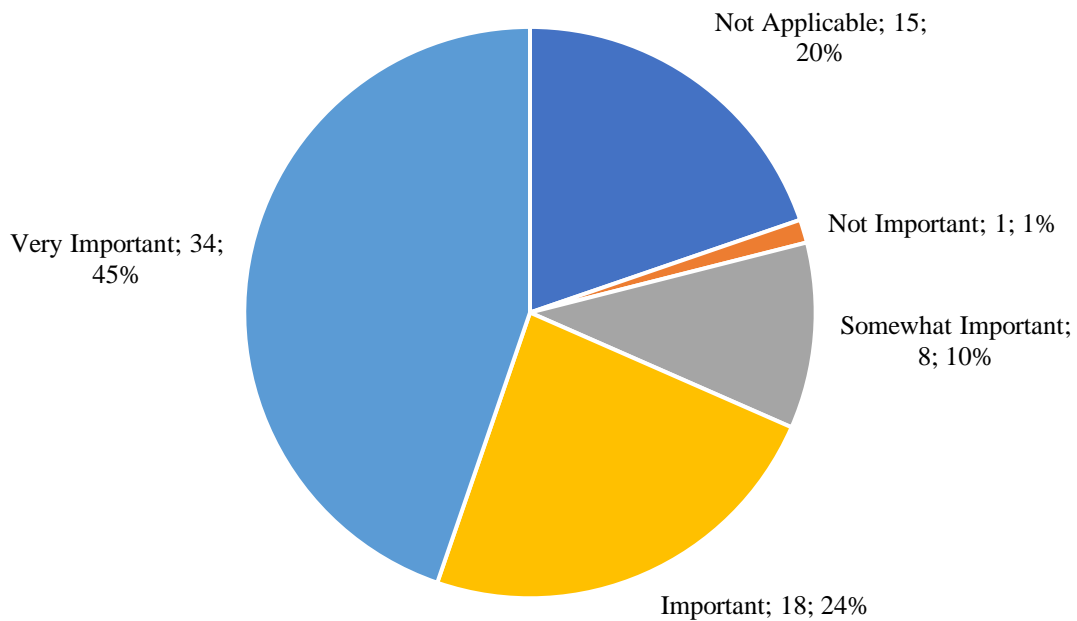
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Developmental Screening.**



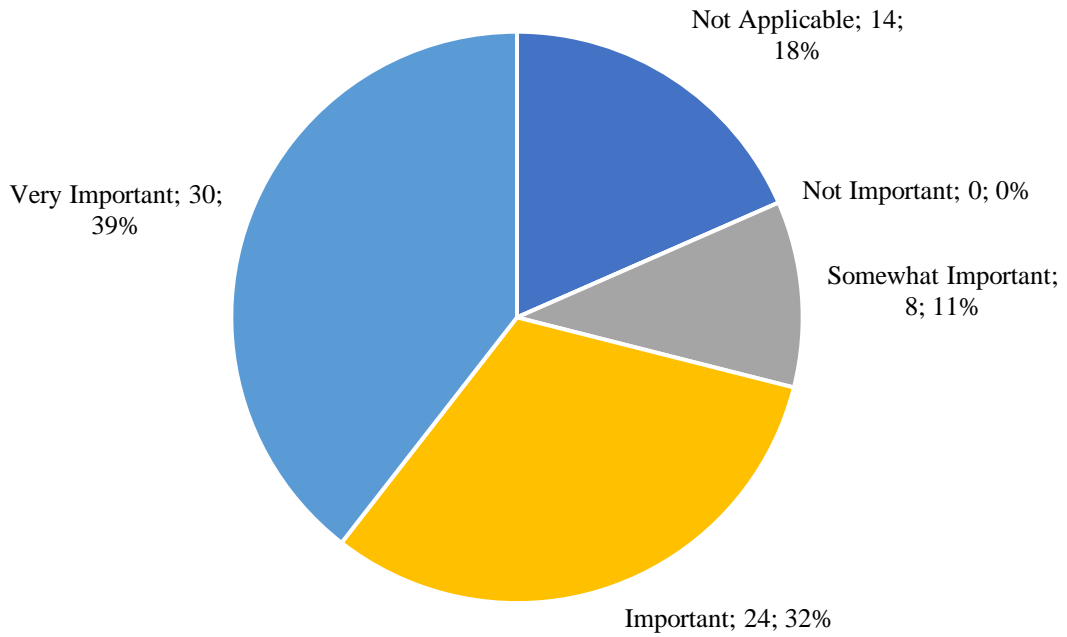
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Injury Hospitalization Prevention Among Children.**



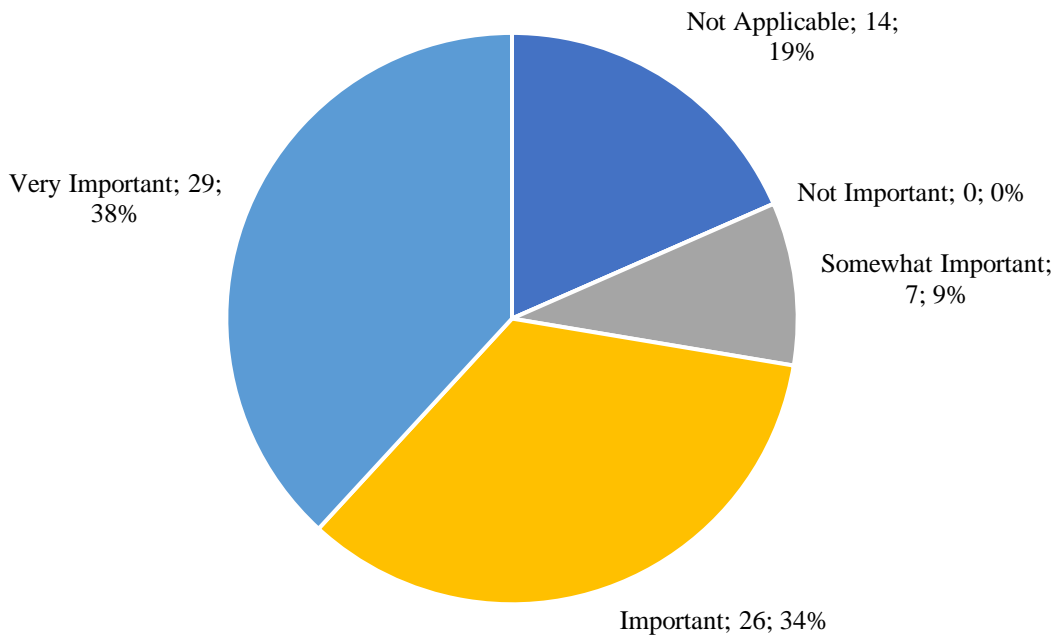
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Injury Hospitalization Prevention Among Adolescents.**



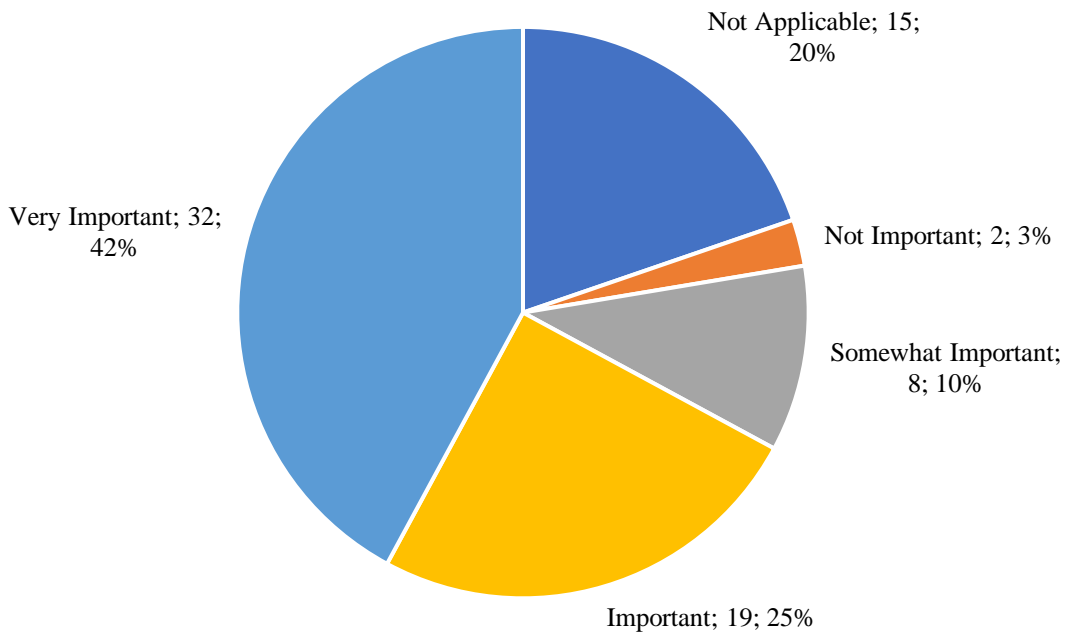
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Physical Activity Among Children.**



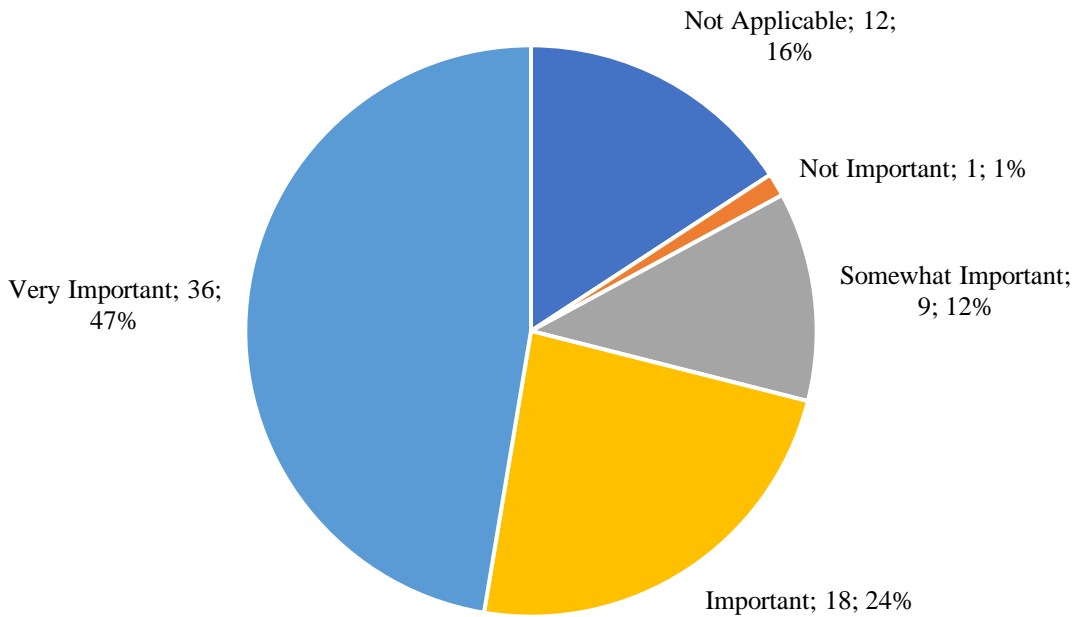
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Physical Activity Among Adolescents.**



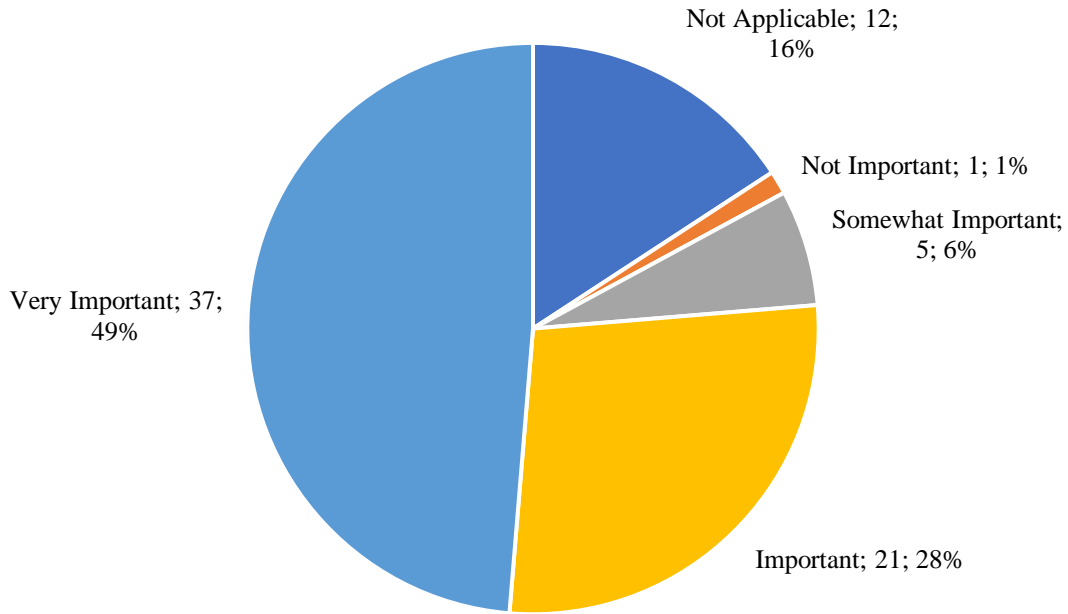
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Bullying.**



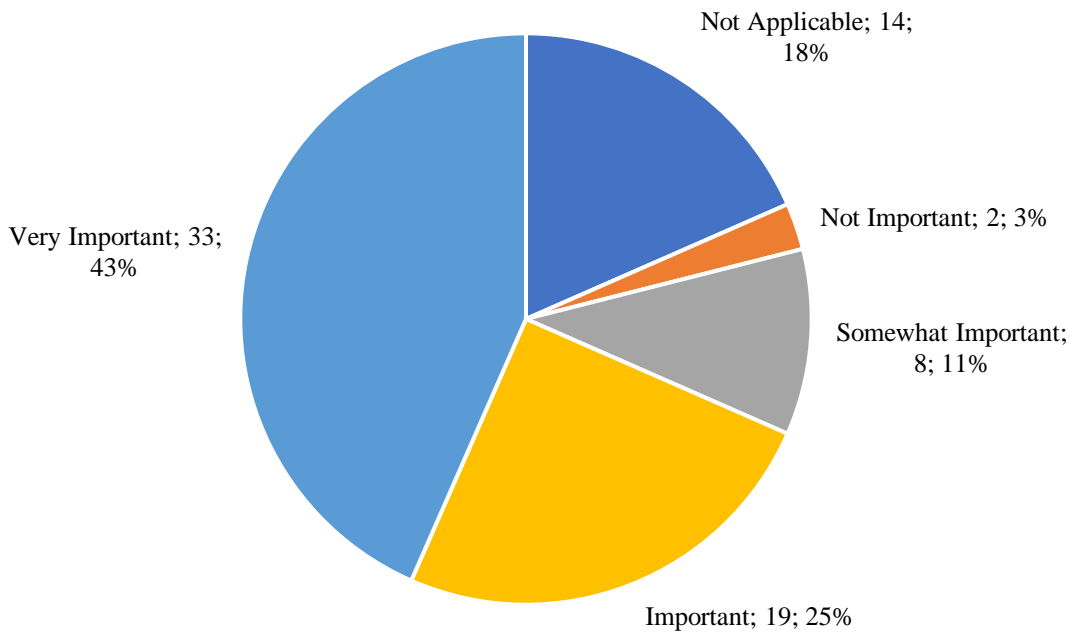
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Adolescent Well Visit.**



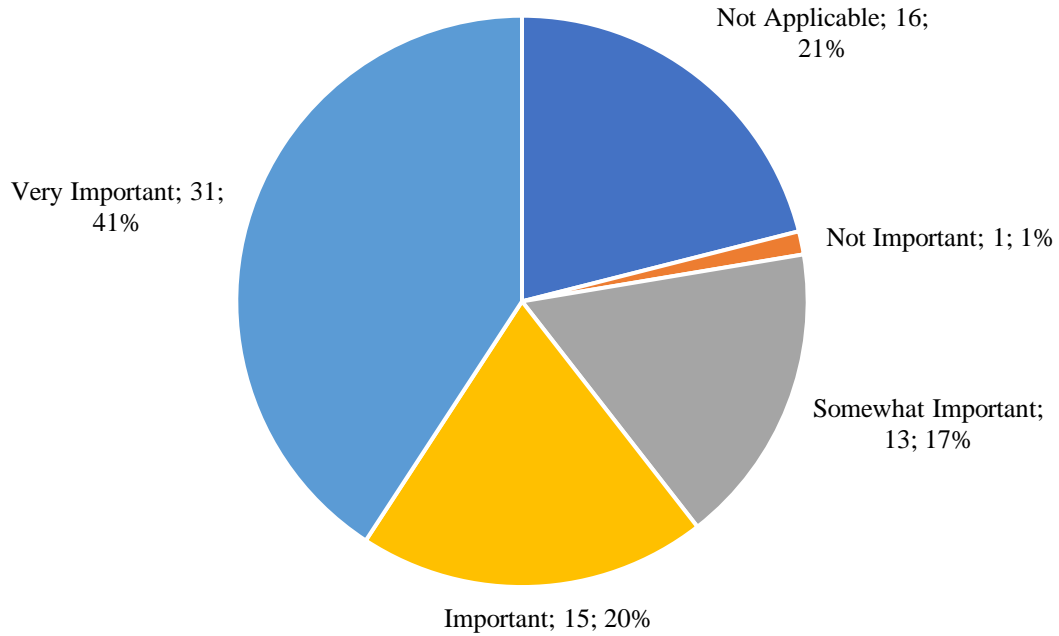
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Medical Home.**



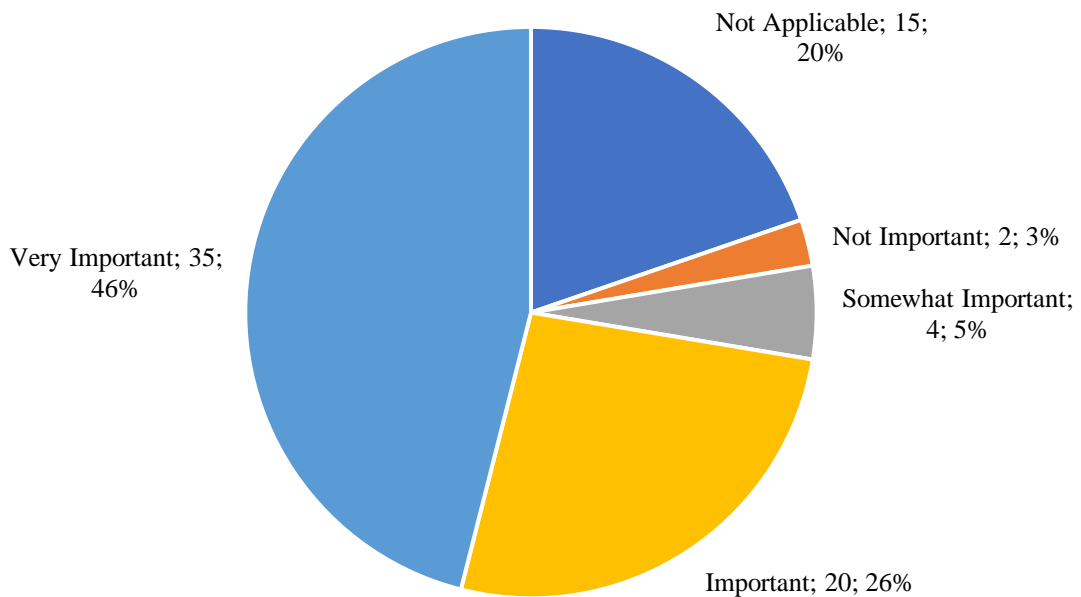
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Transition.**



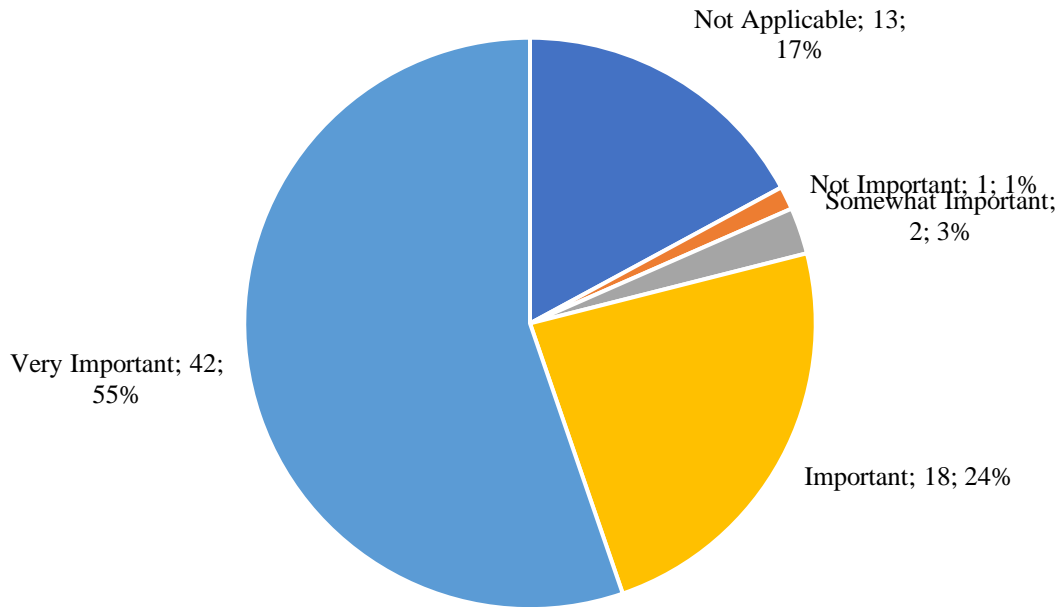
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Preventive Dental Visit (Pregnant Women)**.



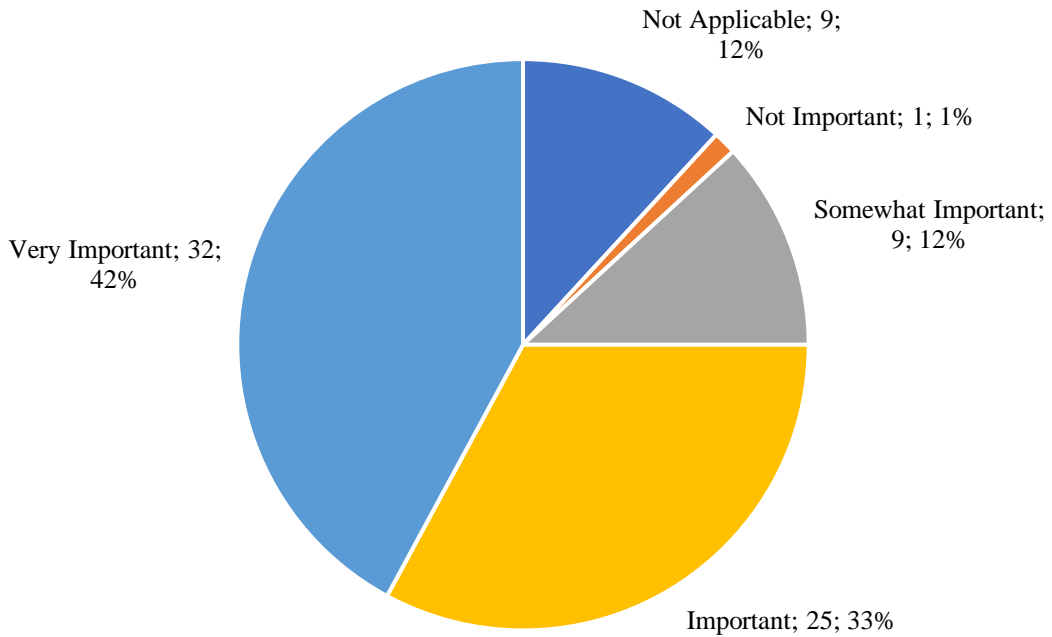
Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Preventive Dental Visit (Child/Adolescent)**.



Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Smoking (Pregnant Women).**



Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Smoking (Household).**



Given the COVID-19 pandemic, how important is the following National Performance Measures (NPM) to your organization/agency/program's mission/goal: **Adequate Insurance Coverage.**

