



HOME VISITING COMMUNITY ADVISORY BOARD

Joining together to build the foundation for healthier families.

Home Visiting Community Advisory Board (HVCAB) Meeting Summary

Date: 10/06/25

Minutes Completed By: Jen Ettinger

Attendees

Marneda Bailey, Noelle Bartkowski, Whitney Buck, Kelly Ensslin, Jen Ettinger (remote), Debbie Finch, Asaiah Beaman Fisher, Elise Harry, Christine Hoeflich Olley, Eunice Holman, Laurie Joseph, Joan Kelley, Lynn Mann, Mary Moor, Maricarmen Morales, Kirsten Olsen, Trinette Redinger Ramsey, Jennifer Saavedra, Crystal Sherman, Anmarie Stiller, Christine Stoops, Asia Summers, Sue Taylor, Emily Thompson, Kellie Turner, Stephanie Wagner, Claudine Wiant, Gary Webb, Sara Wood, Lindsay Zajac

Call to Order

Welcome: Kelly Ensslin, Esq. Child Advocate, OCA & HV CAB Chair

Roundtable Discussion

Key Highlights

IECMHC Implementation Update

Presenter: Kellie Turner, Program Director (PCAD)

- Consultant Match-up with Programs:
 - Meet and greet with consultants and program supervisors to provide background and experience; supervisors discussed expectations.
 - Meeting with supervisors & leadership to discuss what to expect, supervisors provided feedback to help determine matches.
 - Deeper dive with programs, expectations, and availability so the best matches could be made, and create a smooth transition for the new programs as well as PAT programs.
- Next Steps:
 - 3 consultants hired, but moving forward with two consultants that will serve the programs. One consultant didn't have the availability needed
 - Mara Anthony is paired with CFF and NFP, Tiffani Brooke is paired with PAT, Christina, and Polytech.
 - DECC will stay with their national consultant until the following steps are determined.
 - Last quarter, the DE consultants were matched with their national consultants for coaching.
 - Further updates in January 2026.

FAN Training & DOE Updates, Christine Stoops:



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- FAN Training has started and is available to all home visiting programs.
- Supervisor training starting next week, HV program has already started.

Presentation on the Attachment and Biobehavioral Catch-up (ABC) Model

Presenter: Lindsay Zajac, Ph.D., Managing Director, ljajac@abcparenting.org

- **Implementing Evidence-based Model in DE:**
 - Offered to any parent in DE, caregiver (grandparents, foster parent), the only exception would be for a parent/caregiver who does not spend more than 50% time with the child.
 - Administered for any child, birth to age 4.
 - ABC can be offered statewide via Zoom; NCC is available right now in person.
 - Parenting program is a 10-session program, 1-hour weekly session, in-person preferred due to effectiveness.
 - Each session has a particular theme/focus, and the parent coach will have an agenda.
 - All sessions are video recorded for supervision purposes and fidelity. ABC provides a video montage to the family upon completion of the program.
 - Parent coach can meet families in a location that is comfortable for them, does not have to be in the home.
- **Model Focus & Funding Support:**
 - ABC received a grant from the Prescription Opioid Settlement Distribution Commission (POSDC) to expand the DE implementation for parents experiencing opioid dependence, particularly for in-person services in DE.
 - If any staff are interested in ABC training, the cost is fully covered by the grant.
 - Grant will offer ABC statewide, with a particular focus on Sussex County, based on the rates of opioid effected families.
 - ABC can offer a financial incentive to parents, a \$200 gift card upon completion.
 - ABC is strength-based, with 'in the moment' feedback.
 - Strict rules for parent coaches, in the first few sessions, coaches can only give positive feedback.
 - All supplies provided by the parent coach to help make the session successful.
- **Making Referrals:**
 - ABC will try to match parent coaches with appropriate families; ABC has 2 Spanish-speaking coaches.
 - Families can participate in ABC while participating in any other home visiting program.
 - Flyers (Spanish/English) can be provided, QR code used for easy referral, which is checked daily by the ABC team.



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- Families can self-refer, or agencies can refer and access by using the QR code while with the family.
- Can also email Lindsay directly, and she can triage referrals. 4-7 pm.
- If additional support is needed, CHW will make those referrals or refer for individual therapy.

Quality Insights Delaware (QID), Introduction and QID CHW Program Overview

Presenter: Elise Harry, Practice Engagement Manager, eharry@qualityinsights.org

- **Program Focus**

- QID is a health care quality improvement organization now focusing on community and meeting patients where they are.
- CHWs are working with women of childbearing age, 15-44, to reduce health disparities and improve outcomes for DE women.
- CHW will do a social determinant of health assessment and utilize PRAPARE, a nationally standardized patient risk assessment tool, and will understand clients' needs and help to address and prioritize their needs.
- Clients determine what is the most important goal, and CHW will help work toward those goals and provide access to needs such as food resources, housing, and baby supplies.

- **Staff and Referral Information:**

- Currently have 3 HW, 2 Spanish speaking, one in each county, and one CHW is an experienced domestic violence advocate.
- If a program has a client with specific needs, they can reach out to QI for that support.
- Referral form available on DE Thrives.
- Warm handoffs welcome, home visitor can contact Elise directly for the referral.
- Typical time set to work with an individual client is 6 months, but exceptions are made if there are particular issues.
- Focus on confidentiality; the referral form on DE Thrives is HIPAA compliant.
- The client will be asked to sign a release of information to allow QI to have a dialogue with the HV program or other referral source.
- If the client prefers face-to-face, they will meet with them but cannot go into the home.

Delaware Family Support Hub, LMS, HV Overview Video, DE Thrives Updates

Presenter: Emily Thompson, DPH

- **Utilizing the Delaware Family Support Hub (Home Visiting App):**

- Leaderboard now in action, email went out congratulating top users.
- Please share contact information if there are any partners to be added.



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- **Family Support Specialist Learning Management System (LMS):**
 - Onboarding and training system up and running – please send contact info for new staff.
 - Very effective for workflow, ongoing reminders through HubSpot. More to come on HubSpot.
- **DE Thrives Home Visiting Updates:**
 - Provider and community partners pages and family pages have been updated.
- **Toolkits and Journey Map:**
 - HV CHW and IECMHC toolkits are available with printable, downloadable materials, resources, and videos.
 - OBYN Toolkits are out, programs have been distributed, and some kits have been mailed to designated OBGYNs in the high-risk zones.
 - Hard tabletop version of the journey map available to use for program events.
 - Also, it is downloadable and printable on the DE Thrives order materials page.

MCH Updates

Presenter: Crystal Sherman

- **MIECHV Site Visit:**
 - Government shutdown has not affected MIECHV or Title V; DPH will continue to monitor.
 - Thank you to everyone who has helped DPH prepare for the site visit.
- **Upcoming RFPs and Events:**
 - Working on Family Connect International Contract. On track for an RFP and a pilot.
 - PAT RFP with the contract and grants office, no timeline yet, but hoping to have feedback in the next couple of weeks.
 - Emily and Crystal will be participating in the MIECHV All Grantee meeting in November. If anyone is interested in attending, please reach out to Emily and Crystal.
 - DHMIC Summit coming up in April, save the dates have gone out.

Upcoming Events

- **Home Visiting Retreat, Nov. 5, 2025, Bally's Dover Casino Resort**
 - Registration email went out today with 200 seats available, please register for your spot!
 - Keynote speaker is with the Institute for Child Success. Afternoon speaker from Franklin Covey to discuss Systems Integration work. Massages and giveaways.
- **PAT Day Celebration, Nov. 8, 2025, 10 am to noon, Schutte Park, Dover**
 - Theme is “The Outdoor Experience.” All families are invited.



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- Nov 1st – Nov 15th, affiliates are asked to share events, Sussex and Polytech will be posting together.

Programming Updates:

- **PAT CSD:** 2 new staff members are increasing their caseload, and two new part-time parent educators are working with HR CSD. Still interested. Reposted two additional positions. Current openings. Referrals open house, invited to health & wellness fair.
- **PAT Polytech:** Kent/Sussex has openings for both English & Spanish, hiring one person. Referrals are not as robust; please continue to refer. For Kent and Sussex, Christine and Stephanie will collaborate to secure support for families.
- **PAT DECC:** Fully staffed, one new staff member is building caseloads, some transitions.
- **NFP:** New bilingual nurse home visitor is now building her caseload. NFP does currently have openings.
- **HFD:** Currently, it has 5 to 10 openings for families across the state. NCC is fully staffed. Hiring for two positions covering Kent/Sussex. They have identified promising candidates and are now ready to proceed to the next step.
- **New Directions EHS:** Will have families graduating out, almost complete at the moment, and looking for referrals to build a waitlist.
- **EHS U of De:** Fully enrolled but will have some families aging out, so can accept referrals.
- **NCC Head Start:** Fully staffed, fully enrolled, continued waitlist.

Next Meeting

Upcoming 2026 Dates:

Monday, January 12, 2026

Monday, April 20, 2026

Monday, July 13, 2026

Monday, October 26, 2026

All Meetings will be held:

Time: 10:00 AM – 12:00 PM

Location: Hilton Garden Inn, 1706 N. Dupont Hwy, Dover, DE 19901

Adjournment

Meeting adjourned at 11:53 am.